Accidents/Incidents
An accident, theft or other incident on University premises must be reported without delay to the nearest University porter.

Banks
There are four banks in Heslington Village, all with cash machines. Cash machines are also available at Vanbrugh College, Goodricke College and Market Square.

Conference and events
Concert halls, lecture theatres and seminar rooms at Heslington, the National Science Learning Centre and King’s Manor are available for conferences and events through York Conference Park. Tel: 01904 432037 or visit www.yorkconferencepark.com

Disabled parking
There are disabled parking bays in every University car park. Please ensure disabled parking permits are visible.

Holiday accommodation
Contact Central Reservations for Bed and Breakfast and self-catering accommodation. Tel: 01904 434870 or visit www.york.ac.uk/campusservices/accom/

Medical attention
Contact the nearest porter who will arrange the appropriate medical help. Each porters’ lodge is equipped with a first-aid box.

Parking
Visitors should park in a general car park marked Campus North, Campus Central, Campus South, Campus West or Car Park G. Buy a Pay and Display ticket when charges apply. Infringement of car parking regulations may result in your vehicle being wheel clamped.

Personal property
The University does not accept responsibility for the loss of or damage to personal property and visitors are advised to keep their rooms locked at all times.

Security staff
Staff are on duty 24 hours a day to help in emergencies and provide information. Telephone 01904 434444.

Shops
Market Square near Vanbrugh College has a range of shops including a supermarket and bookshop.

Telephones
There are card and coin-box telephones in all colleges for out-going calls.

Travel
NYST Travel will assist with travel arrangements and bookings. Telephone 01904 420207 (rail enquiries) or visit www.nystcorporate.co.uk